



SEASONS LIVING AUSTRALIA

ABN 58 108 866 904

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26 March 2021

To all Seasons residents and families

COVID-19 UPDATE

As you will have seen in media reports, there has been a community acquired case of COVID-19 in a young man who has visited a range of locations across Brisbane and Moreton Bay areas. The Chief Health Officer has reintroduced the direction regarding visits to aged care services for Brisbane and Moreton Local Government Areas, effective at midday today.

As we have always done throughout this pandemic, we have followed the instructions of the Chief Health Officer as closely as we can, being mindful of the needs of our residents, their families and our staff.

As a result, effective immediately, all staff, visitors and contractors visiting Seasons communities at **Bribie Island, Kallangur, Mango Hill and Sinnamon Park** must wear masks at all times while they are onsite.

We are not restricting visitors completely at the moment, but ask that visitors limit their attendance at Seasons to essential visits only and that only 2 people at a time visit residents. Visits must be conducted in the resident's apartment and until these restrictions are eased, having visitors attend for lunch in the dining room will be suspended.

We also ask everyone onsite to maintain social distancing and be vigilant with their hand hygiene.

SOME OF THE VENUES THE MAN HAS VISITED INCLUDE:

Saturday March 20:

11am: Carindale shopping centre (several places there) HIGH RISK AREA

8pm: Baskin Robin's ice cream at Everton park

Sunday March 21:

8am-9am: Fresh food market stall at gasworks, Newstead.

12.20 pm: Mamma's Italian waterfront restaurant at Redcliffe

March 22:

Working at Paddington as a landscaper

12.30pm: visited Guzman and Gomez, Stafford City Shopping Centre

1pm Bunnings at Stafford



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March 23-24:

Isolated at home

March 25:

Tested at Nundah Family Clinic, Sandgate Road in Nundah.

Visited Aldi at Stafford for about 10 minutes that day

If you or a family member visited any of these venues at these times, then we ask that you don't visit Seasons until more information becomes available and/or you have returned a negative COVID-19 test.

If the situation changes, we will be sure to update you as soon as possible. If you hear nothing from us, then assume we are operating under the same arrangements as we are currently. If you are on facebook, then keep an eye on our facebook page/s; we post regular updates there and can sometimes do this quicker than mass emails to residents and families. Major changes will of course be communicated in a letter such as this.

As always, if you have any questions or require clarification, please contact me on t.silvester@seasonsliving.com.au or your local Community Manager.

Yours sincerely

Tracey Silvester
CEO