



SEASONS LIVING AUSTRALIA

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To all Seasons residents and families

COVID-19 UPDATE

As you will have seen in media reports, there has been a community acquired diagnosis of COVID-19 in a doctor working at the PA Hospital in Brisbane. The Chief Health Officer has reintroduced the direction regarding visits to aged care services for metro north, metro south and west moreton areas.

As we have always done throughout this pandemic, we have followed the instructions of the Chief Health Officer as closely as we can, being mindful of the needs of our residents, their families and our staff.

As a result, effective immediately, all staff, visitors and contractors visiting Seasons communities at Bribie Island, Kallangur, Mango Hill, Sinnamon Park, Redbank Plains and Waterford West must wear masks at all time while they are onsite.

We are not restricting visitors completely at the moment, but ask that visitors limit their attendance at Seasons to essential visits only and that only 2 people at a time visit residents. Visits must be conducted in the resident's apartment and until these restrictions are eased, having visitors attend for lunch in the dining room will be suspended.

We also ask everyone onsite to maintain social distancing and be vigilant with their hand hygiene.

If the situation changes, we will be sure to update you as soon as possible. If you hear nothing from us, then assume we are operating under the same arrangements as we are currently. If you are on facebook, then keep an eye on our facebook page/s; we post regular updates there and can sometimes do this quicker than mass emails to residents and families. Major changes will of course be communicated in a letter such as this.

As always, if you have any questions or require clarification, please contact me on t.silvester@seasonsliving.com.au or your local Community Manager.

Yours sincerely

Tracey Silvester
CEO