



SEASONS LIVING AUSTRALIA

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To all Seasons residents and families

COVID-19 UPDATE

As you may be aware, the greater Brisbane area will be placed into a 3 day lockdown from 5pm today.

As we have always done throughout this pandemic, we have followed the instructions of the Chief Health Officer as closely as we can, being mindful of the needs of our residents, their families and our staff.

As a result, **from 5pm today** visitors will **NOT** be allowed into our Seasons communities at Waterford West, Mango Hill, Sinnamon Park, Redbank Plains, Kallangur and Bribie Island. Residents must also stay home unless they need to leave for medical appointments, during which time they must wear a mask.

Staff will also be required to wear masks at all times while on site.

In addition, effective immediately, all staff, visitors and contractors visiting **Seasons Caloundra** must wear masks at all times while they are onsite. In addition, any visitors to Seasons Caloundra who have been in the greater Brisbane area since March 20 **ARE NOT** permitted onsite during the next 3 days.

We also ask everyone onsite to maintain social distancing and be vigilant with their hand hygiene.

If the situation changes, we will be sure to update you as soon as possible. If you hear nothing from us, then assume we are operating under the same arrangements as we are currently. If you are on facebook, then keep an eye on our facebook page/s; we post regular updates there and can sometimes do this quicker than mass emails to residents and families. Major changes will of course be communicated in a letter such as this.

As always, if you have any questions or require clarification, please contact me on t.silvester@seasonsliving.com.au or your local Community Manager.

Yours sincerely

Tracey Silvester CEO