Home Care Package Schedule of Fees & Charges



Effective 1 July 2024

		Package Management	Care Management
Level 1	Fortnightly	\$58	\$65
Level 2	Fortnightly	\$95	\$110
Level 3	Fortnightly	\$200	\$240
Level 4	Fortnightly	\$295	\$365



		Weekday 6am to 6pm	After Hours 6pm to 12mn	Night 12mn to 6am	Saturday	Sunday	Public Holiday
Domestic Services	Per hour	\$70	\$90	\$105	\$115	\$125	\$160
Personal & Support Services (including respite)	Per hour	\$70	\$90	\$105	\$115	\$125	\$160
Nursing Services	Per hour	\$130	\$150	\$160	\$180	\$210	\$230
Maintenance	Per hour	\$115	-	-	-	-	-
Light Gardening	Per hour	\$90	-	-	-	-	-
Vehicle Travel	Per KM	\$1.20	\$1.20	\$1.20	\$1.20	\$1.20	\$1.20
Day Respite Program (minimum of 3 hours)	Per hour	\$70	-	-	-	-	-
Residential Respite	Full Day	\$420	-	- -	-	-	-

Weekday, after hours and night costs apply Monday to Friday only. Goods & Service Tax (GST): All rates are exclusive of GST (GST is only charged where applicable).

IMPORTANT INFORMATION

Fees are calculated using the service's hourly rate. Services provided between 6.00am and 6.00pm Monday to Friday have a minimum service time of 30 minutes. Some eligible services are available in 15-minute increments for Seasons residents only.

On a case-by-case basis certain services may be charged at a minimum of 2-hours, due to additional travel time being required. This will be discussed with you in advance. For Seasons residents services are inclusive of minimum 10 minutes travel time.

Our Home Care Team will assist to establish the most efficient approach to using your Home Care Package funds. As per your Home Care Package Agreement, you must provide 24 hours' notice (business day) of any change to your scheduled service (e.g., cancelling, re-scheduling, or shortening) or the full price of the service will be charged.

Day Respite Program is available at Seasons Caloundra, Waterford West, Sinnamon Park, and Mango Hill Monday to Friday. Please contact the relevant community for further details on hours of operation, availability, and day program activities. Minimum 3-hour booking required.





