

Support at Home Schedule of Fees & Charges

Effective 1 July 2026

Independence & Everyday Living Services

Designed to enhance independence and optimise well-being. These services assist with making life a little easier, assisting with day-to-day tasks and helping you to connect with others.

Hourly Rates

	Standard (6am to 6pm)	After Hours (6pm to 6am)	Saturday	Sunday	Public Holiday
Personal Care	\$118.00	\$135.00	\$175.00	\$195.00	\$265.00
Respite	\$118.00	\$135.00	\$175.00	\$195.00	\$265.00
Domestic Assistance	\$118.00	\$135.00	\$175.00	\$195.00	\$265.00
Shopping Assistance (up to 10km)	\$139.00	\$156.00	\$196.00	\$216.00	\$286.00
Shopping Assistance (up to 30km)	\$166.00	\$183.00	\$223.00	\$243.00	\$313.00
Shopping Assistance (up to 50km)	\$198.00	\$215.00	\$255.00	\$275.00	\$345.00
Social Support & Community Engagement (no travel)	\$118.00	\$135.00	\$175.00	\$195.00	\$265.00
Social Support & Community Engagement (up to 10km)	\$139.00	\$156.00	\$196.00	\$216.00	\$286.00
Social Support & Community Engagement (up to 30km)	\$166.00	\$183.00	\$223.00	\$243.00	\$313.00
Social Support & Community Engagement (up to 50km)	\$198.00	\$215.00	\$255.00	\$275.00	\$345.00
Home Maintenance & Repairs (inc. light gardening)	\$139.00	-	-	-	-
Meal Delivery (pre prepared food – per meal*)	\$5.86*	-	-	-	-
Meal Preparation	\$118.00	\$135.00	\$175.00	\$195.00	\$275.00

Clinical Services

Our team of skilled nurses help optimise strength, function and independence by providing quality specialised clinical care including diabetes, continence, medication, wound and stoma care.

Hourly Rates

	Standard (6am to 6pm)	Evening (6pm to 6am)	Saturday	Sunday	Public Holiday
Nursing Care	\$199.00	\$229.00	\$249.00	\$295.00	\$395.00

Care Management

Our dedicated Care Partner will get to know what is important to you and create a care plan and budget based on needs, goals and interests. Under Support at Home 10% of the quarterly budget is automatically set aside for Care Management. For restorative or end-of-life care the below prices apply.

Hourly Rates

	Standard (6am to 6pm)	Evening	Saturday	Sunday	Public Holiday
Care Management – Ongoing (non-clinical)	\$139.00	n/a	n/a	n/a	n/a
Care Management – Restorative	\$179.00	n/a	n/a	n/a	n/a
Care Management – End of Life	\$219.00	n/a	n/a	n/a	n/a

IMPORTANT INFORMATION

The Schedule of Fees & Charges should be read in conjunction with your Seasons Retirement Village agreements.

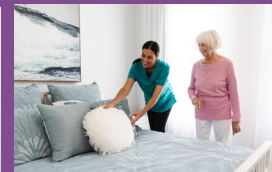
Assistive Technology: An administration fee is charged to cover the costs of sourcing equipment, liaising with suppliers, and organising delivery. The fee is calculated at 10% of the total cost of the item (or bundle), capped at \$500 (whichever is lower).

Cancelled Services: 48 hours' notice (2 business days) for any changes to scheduled services, including cancellations, re-scheduling, or shortening of services is required. If notice is not provided, the full price of the service may be charged.

Looking to understand more
about your care options?

Chat to the Seasons Home Care Team to find out more.

✉ info@seasonsliving.com.au



Care Management: Includes case management administration, ongoing monitoring, review and evaluation of care and services, care plan development, case conferencing, support, and education.

Emergency Call System (ECS): Seasons Retirement Villages provide onsite 24/7 emergency response and support. When ECS is used for non-emergencies (e.g., requesting general care and assistance), Seasons' Fee for Service charges apply.

Fee Inclusions: Fees include labour and employee costs, travel, administration costs (including coordinating services, documentation, and preparing statements), and any participant co-contributions payable to Services Australia.

Fee Variances: In some circumstances, residents may have specific needs requiring alternative pricing. Any variation to fees will be agreed with the resident in advance. Private fees (Fee for Service) apply when services exceed government funding.

Goods & Services Tax (GST): GST charged where applicable. Fees are quoted exclusive of GST unless otherwise stated.

Home Modifications: To cover coordination and administration, Seasons charges a fee equal to 15% of the quoted cost, capped at \$1,500 (whichever is lower). Residents must obtain prior approval from the Scheme Operator before modification works can be considered and approved.

Private Fees: Tailored support for residents, beyond government subsidised services. Fees include administrative charges for monitoring, review, evaluation, care plan development, case conferencing, support, and education.

Service Length: The minimum scheduled service duration is 30 minutes. Certain eligible services, such as welfare checks or medication delivery, may be provided in 15-minute increments where appropriate and approved in advance.

Six-Month Care Reviews: As part of Seasons' commitment to resident wellbeing, residents' health and support needs are reviewed every six months and adjusted where required. This review is charged in accordance with the Seasons Retirement Village Care & Services Agreement and Fee for Service Schedule of Fees. Care Partners coordinate this review for residents.

Third Party Providers: All third-party providers (including consumables) engaged within the community must comply with government requirements, including worker screening, qualifications, and insurance obligations. Where approved by Seasons, residents will be charged an administration and processing fee equal to 10% of the provider's invoice cost.

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